

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:



TMES COMPANY LIMITED  
43 Thai CC Tower, 22nd floor,  
Unit A228-A229, South Sathon Road,  
Yannawa, Sathon,  
Bangkok  
10120  
Thailand

Holds Certificate Number:

**ITMS 839081**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT Service Management system of IT Outsourcing Services, Retail eCommerce (REC), Point of Sale (POS), Business Management System (BMS), Electronic Know Your Customer (E-KYC), Customer Relationship Management (CRM), eCatalogue, Smart Dashboard and Reporting Solution, Cloud Services (AWS and Alibaba Cloud), and Cloud Managed Services in accordance with the service catalogue.

For and on behalf of BSI:

Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2026-03-17

Effective Date: 2026-03-17

Latest Revision Date: 2026-03-17

Expiry Date: 2029-03-16

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